

OPEN ENROLLMENT 2017
JUNE 1-29, 2017
FREQUENTLY ASKED QUESTIONS

- 1) During the 2017 Open Enrollment, as a current employee, I am able to enroll in the PPO plan. Will I be able to enroll/move into the PPO plan during future Open Enrollments?**

The final opportunity to enroll in the PPO plan is the 2017 Open Enrollment. You will not have the opportunity to enroll in the PPO plan during future Open Enrollments.

- 2) What is the difference between Healthkeepers (HMO) and Healthkeepers (HMO) Open Access?**

The Healthkeepers (HMO) plan DOES require you to identify a Primary Care Physician (PCP) on the enrollment form and HMO requires referrals to other providers to be done through that primary care physician.

The Healthkeepers (HMO) Open Access plan DOES NOT require a Primary Care Physician (PCP) designation or have a referral process.

Both Healthkeepers (HMO) and Healthkeepers (HMO) Open Access provide healthcare coverage within the Healthkeepers In-Network provider list. Both plans provide identical benefits for copays, coinsurances, and covered benefits. To receive the greatest benefit under either plan, you must use HMO In-Network providers.

- 3) How do I check to see if my doctor is in the HEALTHKEEPERS (HMO) OPEN ACCESS or HMO network?**

You may check www.Anthem.com to find your doctor under "Find a doctor". Search under Anthem Healthkeepers (HMO). However, for the most up-to-date information, ask your provider if they are an "In-Network" provider for the HMO plan you are interested in enrolling.

- 4) If I am an employee on a "Double Employee" tier and my spouse is the primary insured, if or when my spouse retires, separates, or chooses to leave the PPO plan, am I able to continue on the PPO plan if it is closed to new enrollments?**

If your spouse, as the primary insured employee, chooses to move to a non-PPO plan for October 2017 or in the future, because you are also an employee and on the PPO plan as a employee-spouse-dependent, you would be permitted to remain on the PPO plan in October 2017 (or in the future), in a non-double employee tier. However, if you elect to move to a non-PPO plan at any time after October 2017, you would lose the option to return to the PPO plan in the future.

- 5) I didn't complete the biometric screening or the Health Risk Assessment (HRA) but my spouse did, am I eligible for the wellness credit?**

In order to be eligible to receive the \$15 per pay period wellness credit, either the employee, OR the employee's spouse, need to have completed the biometric screening and the HRA. If both you, the employee, and your spouse, a non-CPS employee, completed the Biometrics and HRA, you will receive the \$15 per pay period wellness credit.

For those on the "Double Employee" tiers, in order to receive the \$30 per pay period wellness credit, BOTH employees (the primary insured and the employee-spouse) must have completed the biometric screening and the HRA. If only one employee on the "Double Employee" tier completed the biometric screening and the HRA, then the wellness credit will be \$15 per pay period.

6) Do the biometric screening and the HRA need to be done every year for the wellness credit?

Biometric screening AND HRA's will be required every year in order to receive the wellness credit. The deadline for completion of the biometric screening and HRA will be March 31 of each year, and the wellness credit will be applied to the plan year renewal in October.

7) If I didn't do the biometric screening and HRA by March 2017, but do the biometrics now, can I get the wellness credit starting in October 2017?

Any biometric screening received after March 31, 2017, will be applicable for the wellness credit beginning October 1, 2018.